

ONLINE BOOKINGS: TERMS & CONDITIONS

INTRODUCTION

- This agreement governs your use of this internet website and constitutes an agreement between yourself and the Regent Select Hotel

DEPOSITS & PRE PAYMENTS

- When making reservations online, the booking will be secured by making payment for the first night's accommodation. Payment must be made by way of a credit card at the time of making the reservation. The reservation will be guaranteed on the express understanding that payment will be made by debiting the aforementioned credit card for the first night's accommodation ("the deposit"). In the event that the reservation is cancelled within 7 days of arrival or should it not be taken up as reserved, the deposit, together with all ancillary charges and taxes related thereto, will be forfeited.
- Payment on arrival will be requested. All major credit cards are accepted or you may choose to pay the balance cash. You shall make good and be responsible for any damage occasioned to the Hotel which is as a direct result of your actions, irrespective of whether such damage is caused by your negligence, gross negligence or willful conduct.

GENERAL TERMS & CONDITIONS FOR RESERVATIONS

- Regent Select Hotel may, in its sole and absolute discretion, confirm a booking in writing.
- By making this booking, you warrant that you are over the age of 18. In the event that you are under the age of 18, please contact the Hotel to make booking arrangements. Regent Select Hotel accepts no liability for any booking made by persons under the age of 18 and the legal guardian of any minor making such booking shall be held responsible for any and all charges related thereto.
- The parties to the contract are you and Regent Select Hotel. You may not transfer and/or onsell any of the accommodation booked through this website to any third party unless the prior written consent of the Hotel is obtained.
- Regent Select Hotel accepts no liability for the accuracy and/or completeness of the information provided unless same is as a result of gross negligence or willful misconduct on the part of Regent Select Hotel. It is recorded that the rate may change from time to time and the rate quoted in respect of an on-line booking is the rate available at the date and time of making the online booking. Regent Select Hotel records that the rate quoted in the on-line booking may change on notice and by agreement with you. In the event that you wish to extend your stay, the rate offered to you for such extension may be different to the rate quoted at the time of making the on-line booking. Please note further that, should you reduce the period of your stay, then the rate applicable to such shorter period may, at the Hotel's discretion, be different to the rate quoted for the original on-line booking.
- Regent Select Hotel may apply minimum length of stay restrictions over weekends, long weekends and peak dates. Rooms and rates are subject to such restrictions and may change at any time without prior notice.
- Regent Select Hotel records that the website may from time to time be subject to routine enhancements, maintenance and upgrades and accepts no liability for any error and/or miscommunication that may occur at such time.
- The trademarks, text, logo's, images, diagrams, pictures and like information ("the information") contained on the website are the property of Regent Select Hotel and protected by copyright. You may not copy and/or use the information unless the express prior written consent of Regent Select Hotel has been obtained.
- Regent Select Hotel accepts no liability for any loss or damage to your computer or interception or use of credit card information as a result of computer virus, bugs, tampering or unauthorized intervention of the Regent Select website or any other cause beyond the reasonable control of Regent Select Hotel
- This agreement shall be governed by Botswana law and the guest submits to the jurisdiction of the Botswana courts in respect of any issue that may arise from this agreement.

CHECK IN & CHECK OUT TIMES

- Please note that check in time is from 14h00 and check out is at 10h30. Late check-out is subject to room availability and a surcharge. Positive identification in the form of a passport, driver's license or ID for Botswana residents will be required at check in.

ASSOCIATIONS OR GROUPS

- When making a reservation online as part of an Association or Group, payment will be made by debiting the aforementioned credit card for the full stay's accommodation.

TRAVEL AGENTS & TOUR OPERATORS

- This booking requires a credit card.
- Reservations Terms and Conditions contained in the Regent Select Hotel agreement will prevail for reservations processed via our online mechanism. For your guests' convenience please note that check in time is from 14H00 and check out is at 10H30. Later check out is subject to room availability and a surcharge. Positive identification in the form of a passport, driver's license or ID for Botswana residents will be required at check in.

LEGAL QUERIES

Should you believe that we have not adhered to this policy, please contact us so we may pursue the matter to satisfactory conclusion, within commercially reasonable parameters.